How to transfer an instance of SSM from one PC to another

Take a backup of the configuration on the old machine:

SSM Configuration Manager				Ξ×
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Standard Setup	Server Options			
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• User	Log Retention Period 90th *			
Options	🚾 Backup/Restore			
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Device	 Restore 		Restore	Т
Register	Restore the Default Restore the Default			

On the new machine (with SSM installed), add a Media Gateway to the system. Take note of the MAC address

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Standard Setup	Device			0
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• ther	3 🖶 HedaGateway		Media Gateway Info	rmation
Options			Name	MediaGateway
• Ucense • SSL			Description	
ES Device			IP Address	192.196.2.81
• Régister			MAC Address	15-32-54-8E-17-EF
EC Ste			Port	4510
• Register			DDNS	O Use · Not Use IP (WAN) 0.0.0

Restore the configuration from the old machine:

SSM Configuration Manager				Ξ×
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Standard Setup	Server Options			
🖏 System	👔 Log			
• User	Log Retention Period 90th *			
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M Device				_
• Register	Restore the Default Restore the Default			

This will import the device form the old SSM configuration, however it will also import the old Media Gateway settings including its MAC address. This will cause the Media Gateway to change to an offline state. To change this the MAC address needs to be changed to reflect the MAC address of the new Media Gateway.

Browse to:

C:\Program Files (x86)\Samsung\SSM\MediaGateway

Or

C:\Program Files (x86)\Wisenet\SSM\MediaGateway

In this folder open the config.ini file and delete the old MAC address and add the MAC address of the new Media Gateway:

a configuri - Notepad
File Edit Format View Help
[MEDIAGATEWAY]
MacAddress=F8:32:E4:BE:F7:EF
MGNIC1=F8-32-E4-BE-F7-EF
MGPort=4510
SMAddress=10.10.10.6
SMPort=9999
MGNIC2=
MulticastStart=224.0.0.1
MulticastEnd=224.0.0.254
MulticastPort=1000
HttpPort=4512
RtspPort=4513
SSLPort=4514
MGUID=13

Restart the SSM services and the devices from the old SSM instance should now appear in the new SMS instance.