Smartcam website errors in browser

Microsoft Edge browser
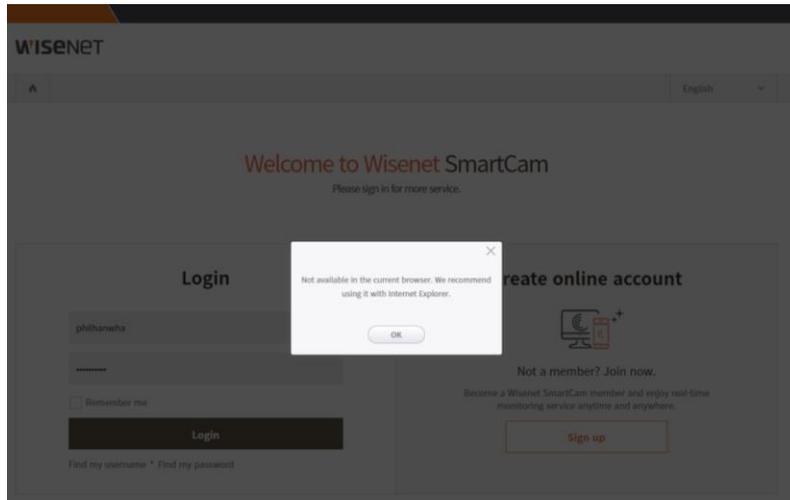
Open the settings in Edge at the top right
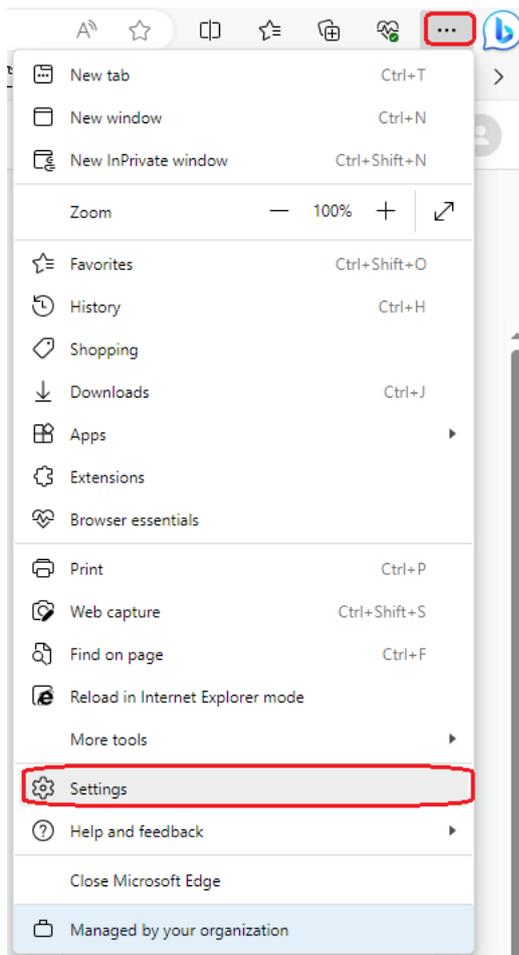
Select Default browser from the left menu and then set Allow sites to be reloaded in IE mode to Allow

Click the add button and add the Smartcam website URL
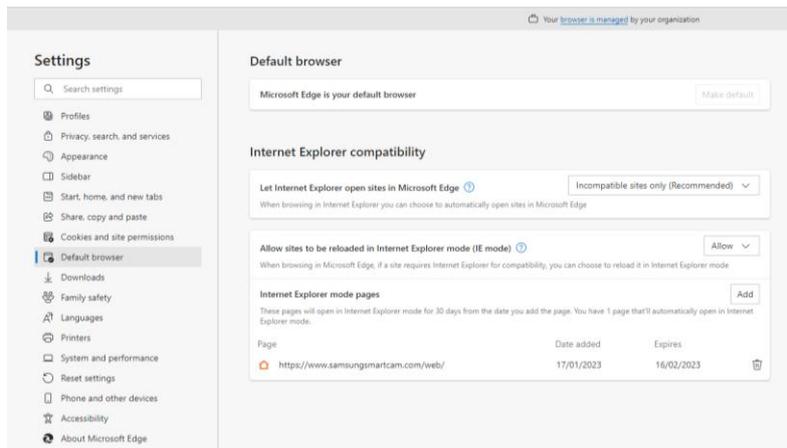
The Smartcam website should then load without displaying an error
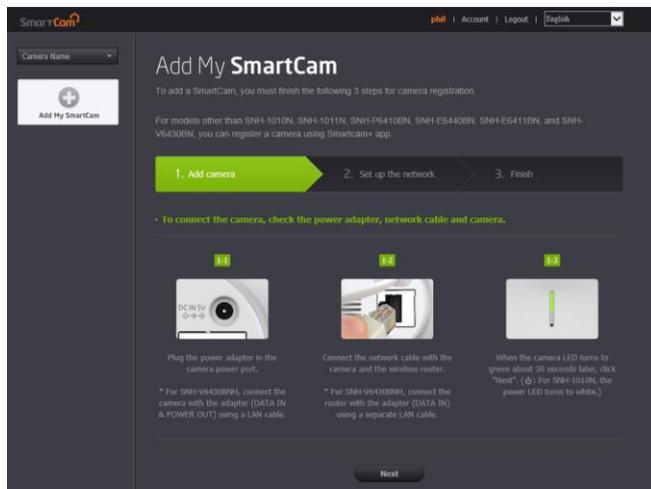
Microsoft Internet Explorer

If you have windows 10 or 11 follow this link first:

[Enabling Internet Explorer in Windows 10/11 – Hanwha Vision Europe](#)

Check if the Smartcam website is added to the compatibility view - If it is there remove the entry
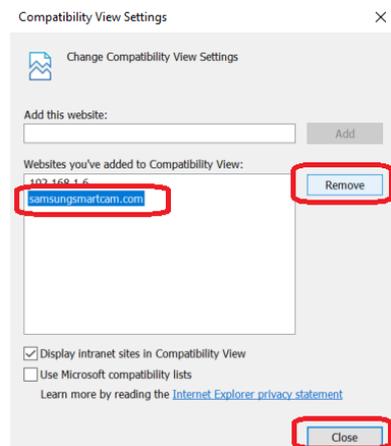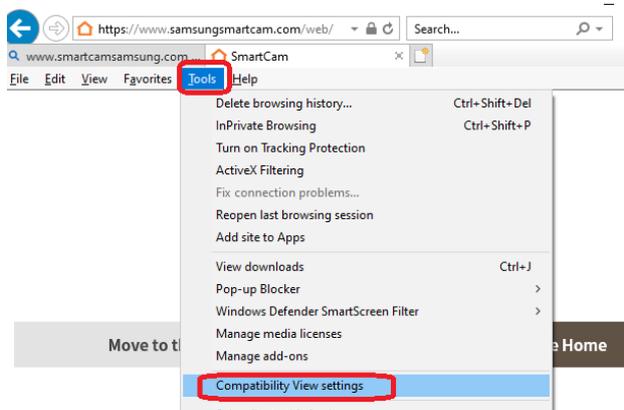
The Smartcam website should now load without the error
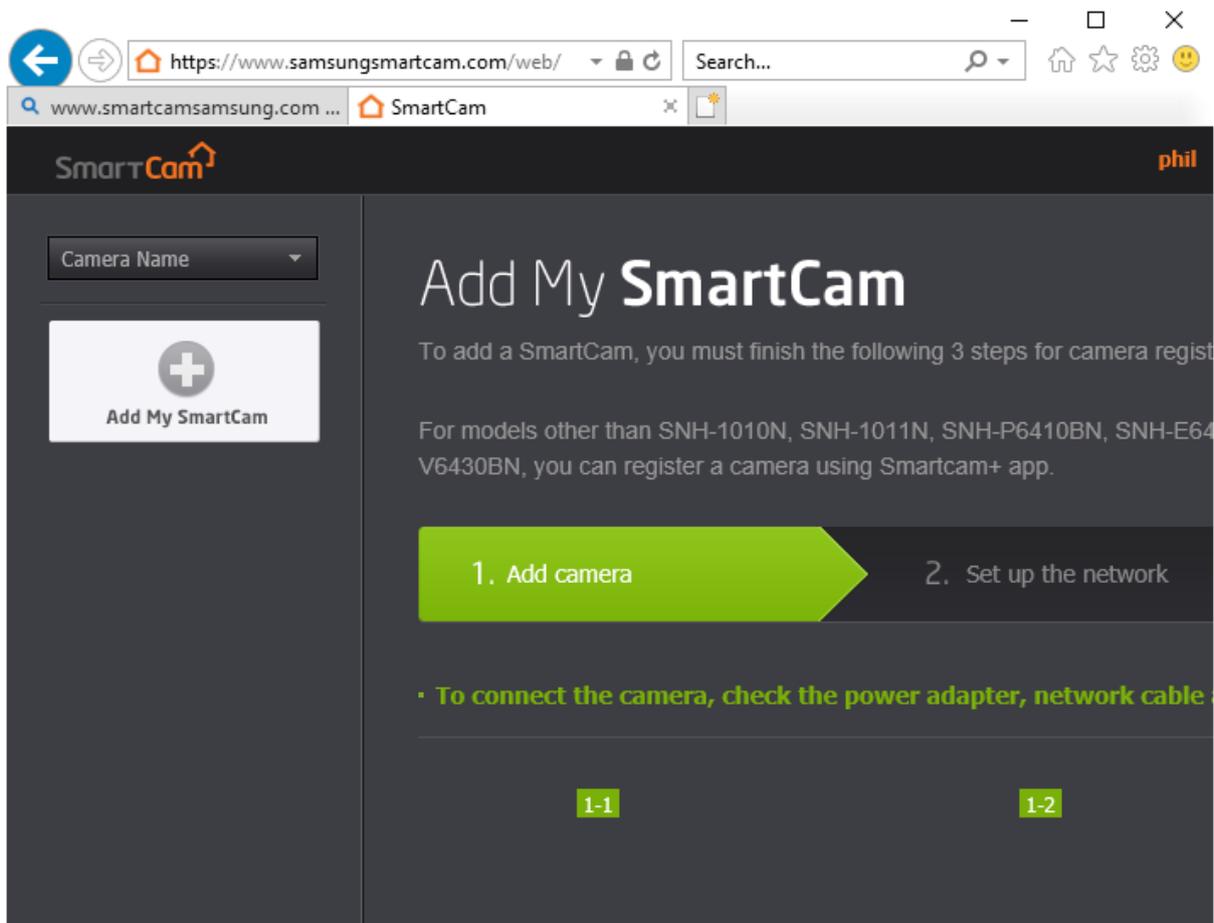
If this doesn't work try In private browsing mode